



**JOHN B. LACSON FOUNDATION MARITIME UNIVERSITY**  
**(Molo), Inc.**  
(formerly Iloilo Maritime Academy)  
M.H Del Pilar St. Molo, Iloilo City  
**COLLEGE OF BUSINESS**



**Hospitality Educator's Satisfaction in Teaching Online**

**A Research Paper Presented to  
the Faculty of College of Business**

**John B. Lacson Foundation Maritime University-Molo, Inc.  
Iloilo City**

**In Partial Fulfillment  
of the Requirements in Research  
(Research in Hospitality)**

**by**

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*Abstract*

Educational institutions (schools, colleges, and universities) in the Philippines are currently based only on traditional learning methods; that is, they follow the traditional set up of face to face lectures in a classroom. The sudden outbreak of a deadly disease called Covid-19 caused by a Corona Virus shocked the entire world, and the World Health Organization declared it a pandemic (Bautista 2010). This situation challenged the education system and forced educators to shift to an online teaching mode. Many educational institutions that were earlier reluctant to change their traditional learning style had no option but to shift entirely to online teaching. Hence, the purpose of this study was to determine the hospitality educator's level of satisfaction in teaching online. The research design used in the study is a quantitative research design specifically descriptive using Google Form survey questionnaires composed of 20 items. The data were gathered using convenience sampling, which consists of hospitality educators in different schools, by distributing to 32 respondents Google Form survey questionnaires. The subjects of this study are selected based on availability and